

# TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman  
Lynn Greer, Director  
Melvin Malone, Director



460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

August 10, 2000

Charles M. Finn, Esq.  
KRAMER, RAYSON, LEAKE,  
RODGERS & MORGAN, LLP  
Post Office Box 629  
Knoxville, TN 37901-0629

RE: Petition for Allocation of an N11 Submitted by Knoxville Information and Referral, Inc.  
Docket No. 99-00743

Dear Mr. Finn:

This letter is to advise you that on July 31, 2000 the Federal Communications Commission ("FCC") issued its Third Report and Order and Order on Reconsideration resolving the petitions before it seeking assignment of the 511 and 211 abbreviated dialing codes. We are enclosing a copy of the FCC's Order.

On April 6, 1999, the Authority assigned to National Telephone Enterprises ("NTE") the 211 abbreviated dialing code for use in the Nashville, Memphis, Chattanooga and Knoxville calling areas. On February 1, 200, the Authority reallocated the 211 abbreviated dialing code in Knoxville to your client Knoxville Information and Referral, Inc. An Order reflecting this reallocation was entered on July 14, 2000.

We will notify you in the event of future action to be taken by the Authority. Should you have any questions, please do not hesitate to contact me at the number indicated below.

Sincerely,

K. David Waddell  
Executive Secretary  
(615) 741-2904 ext. 142

Enclosure (as stated above)

KDW/kjm

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8/16/00